

THE BEST COURIERS DELIVERED BETTER

Manifest	4 - 5
About Bikeshift	6 - 7
For employers	12 - 13
Our application process	20 - 21
Customer experiences	22 - 23
Join the ride and contact	24 - 25





They all say it:
order today, delivered tomorrow.
Fast, cheap and reliable.

Manifest

Yet customers are left waiting, routes are understaffed, and once again, no one shows up.
That can change.

Not by making empty promises, but by taking care of the best couriers.

Not just more. Not just faster. But better.

We take care of our couriers, so they can take care of your package.

It saves you a lot of hassle, the city a dose of irritation, and the consumer a whole lot of stress.

Together, we do everything we can to proudly say, time and again:

The best couriers, delivered better.



The best couriers, delivered better

Whether you need a single bike courier to deliver your meals, or dozens of riders across multiple cities by tomorrow, we deliver deliverers. Not just more. Not just faster. But better. At Bikeshift, we do this by taking great care of our couriers, because when we look after them, they look after your orders. It saves you a lot of hassle, the city a dose of irritation, and your customers a whole lot of stress.



30.000



Cities

100



Countries

Mission

We are committed to making top-quality couriers the standard in last-mile delivery. With years of recruitment experience, we work hard to provide only the very best logistics talent for roles such as meal and parcel delivery.

We offer fair working conditions and give our employees the chance to work for multiple clients under a single employment contract. This way, you're always assured of the best couriers, without the hassle or reliance on freelancers.

In doing so, we're on our way to becoming Europe's largest job platform for last-mile delivery. Right where it matters most: the final link in the chain, where so much can go wrong, and the first contact with the consumer is made. At Bikeshift, it's about more than just a job. It's a chance to improve the last mile.



Bikeshift delivers the best couriers across the entire last-mile delivery chain, from parcel and mail to meal delivery.

Always with an eye for the person behind the courier. That means responsible employment, resulting in reliable professionals who hit the road with energy and enjoyment.



ORDERPICKER

Before an order is shipped to your customer, it must first be gathered. This process, known as "order picking," is performed by warehouse employees who ensure that all items in the order are ready for shipment. Bikeshift provides order pickers across the Netherlands for night, morning, afternoon, and evening shifts, ensuring that your logistics processes run smoothly and efficiently.

DRIVER

To get various parcels into the city center, they are first transported by a larger (electric) vehicle to a central HUB. From there, they are delivered to their final destination in the city by a smaller (electric) vehicle. Bikeshift has an extensive database of experienced drivers with a B license for vans and an A license for minibuses, ready to meet the logistics needs of our clients.

BIKE COURIER

Our bike couriers ensure that smaller parcels reach the city center safely and in an environmentally friendly manner.

Bikeshift provides bike couriers in various forms, from couriers with backpacks to drivers of electric cargo bikes. In consultation with the client, we determine the most suitable means of transportation and whether the candidate needs to provide it themselves, ensuring delivery is always efficient and sustainable.

POSTAL DELIVERY

As a postal courier, you ensure the delivery of various parcels and letters, often using different options of transportation.

Bikeshift offers flexible and reliable postal deliverers who ensure that all your mail, large and small, is delivered on time and accurately.



For employers

The best couriers? We've got them. But what truly makes our delivery stand out? With over ten years of recruitment experience, we pour all our knowledge and energy into finding the very best logistics talent. Bikeshift doesn't just handle recruitment and pre-selection, but also planning and fast payments through our software.

Thanks to the data we've gathered over the years, we can always match and deploy the right candidate. Anytime, anywhere.

The best couriers, delivered better.



Planning



Selection



Data driven



Flexible

Good employment practices

Our couriers are our priority, so they can make your orders their priority.

Bikeshift isn't just a platform where people sign up for shifts. It's a workplace where good employment practices come first and riders are trusted with real responsibility. All couriers are employed directly by Bikeshift. They manage their own schedules, get paid weekly, receive sick pay, and are fully insured.

On top of that, we're always looking for creative ways to keep our riders engaged. From varied assignments to a Rider of the Month bonus. This keeps our riders on board longer, so our clients can always count on us.

And behind the scenes, our team is on hand every day to answer questions and maintain a personal connection with every rider.

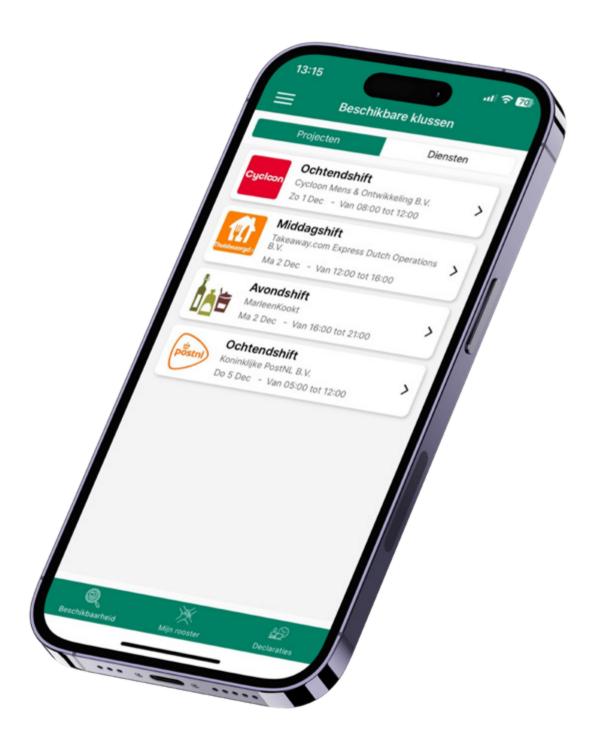
Permanent contract

Choose your own work hours

Well-insured

Weekly paid trial day





Recruitment and planning

Bikeshift is the specialist in recruiting and selecting last-mile couriers across the Benelux. With years of experience and a leading position in the market, we bring a wealth of knowledge and insight. Because we know: the growth of your business often starts with a better last mile. And a better last mile starts with the best couriers.

We guide every application with care. Through multiple touchpoints and video calls, we build trust, and with a thorough onboarding process between talent and client, we lay the foundation for a successful collaboration.

And it doesn't stop at recruitment and selection. We handle the planning and payments for all couriers quickly and easily through our software, giving you a custom overview to integrate into your own planning system. Ready to download from the Apple Store or Google Play Store.



Time tracking and payroll registration

Easy Time Tracking

Our app uses QR codes for clocking in and out, ensuring precise hour registration and a smooth, hassle-free process for employees.

Weekly Payments

Every Friday, payments are processed through our back office.

This keeps riders motivated and guarantees they keep delivering.

Smart, right?

Data-Driven

We know better than anyone how challenging it is to find new talent in today's job market. But thanks to the extensive data we've collected over the years,we know the market and our riders inside out.

That's how we always deliver the right person for every job, wherever and whenever needed.

Hassle free

"Thanks to our large community of couriers, we can fill your schedule before any gaps even appear. Because we speak with our riders every day, we make sure you always get the best couriers for your needs. And by taking great care of our couriers, we ensure they make your order their priority."

- Lodewijk van Nooten Founder

03.

Our application process



1. Apply within 1 minute



2. Telephone intake



3. Online job interview



4. Yes, you're a shifter!

O4. Customer experiences

"Just Eat is pleased with our collaboration with Bikeshift as a national staffing partner. Bikeshift is an expert in recruiting, guiding, and deploying couriers. They understand how important it is that our couriers are well supported and taken care of, which aligns seamlessly with our company culture. The collaboration is characterised by clear communication and honouring agreements: doing what you promise. With Bikeshift, we have a partner who not only masters the essentials of customer-focused work but also has the knowledge and experience to continuously advise and strengthen us."

- Anouk de Ruijter

Global Workforce Strategy Lead Just Eat Takeaway



"With Bikeshift, we have a staffing partner who understands what customer-focused work means. Their proactive approach and ability to think effectively about operational challenges make the collaboration with Bikeshift successful. With a positively critical attitude, they not only provide temporary workers but also contribute to the further improvement of internal processes."

- Thom HeijmanStaffing Manager PostNL

JOIN THE RIDE

Put your last-mile first.

When you work with Bikeshift, we will function as your partner, are the extension of your HR department and support your activities. We would like to plan a (digital) appointment to get to know your company and needs, like locations, equipment, salary, onboarding and other last-mile matters. This is how we've been delivering the best deliverers for years!

Get in contact with us and discover what the best deliverers can deliver to you.

Contact

Lodewijk van Nooten

Founder Bikeshift lodewijk@bikeshift.com +31(0)6 36 42 94 59

Sanne Staal

Manager Operations sanne@bikeshift.com +31(0)6 12 53 38 61

General information

NED +31(0)70 20 02 530 / BE +32(0)38 08 22 58 Zeestraat 66, 2518 AC, Den Haag, Netherlands www.bikeshift.com

Follow us







